



CEDAR SOLAR LIMITED WARRANTY POLICY

Cedar Solar SA warrants its products to be free from defects in workmanship and materials for the following periods listed below (per product range) from the date of purchase by the end-user, with a maximum of additional 3 months from the Cedar Solar invoice date to the reseller and/or installer.

End-User Warranty

Spitfire Pump Range - 12 Months

Premium Pump Range (Ceva, Bovem & Fortis) - 24 Months

Multiflow Pump Range (Duo 200 & Pen 110) - 12 Months

Veichi Pump Drives (SI21, SI23 & SI30) - 12 Months

Reseller / Installer Warranty (From Cedar Solar Invoice Date)

Spitfire Pump Range - 15 Months

Premium Pump Range (Ceva, Bovem & Fortis) - 27 Months

Multiflow Pump Range (Duo 200 & Pen 110) - 15 Months

Veichi Pump Drives (SI21, SI23 & SI30) - 15 Months

During the warranty period, Cedar Solar will, at its discretion, repair, replace or credit the defective product free of charge. The warranty does not include performing or reimbursing de-installation, transportation, and re-installation. This warranty will be considered void if the unit has suffered any physical damage or alteration, either internally or externally, and does not cover damages arising from improper use like:

- Failure due to sediment in the water.
- Reverse polarity connection.
- Inadequate connection.
- Mechanical shock or deformation.
- Contact with liquid or oxidation by condensation.
- Use in an inappropriate environment(dust, sediment, corrosive vapor, humidity, high temperature, biological infestation...).
- Breakage or damage due to lightning.
- Over-voltage due to exceeding input voltage.

This warranty will not apply where the product has been misused, neglected, improperly installed, or repaired by anyone else than Cedar Solar. In order to qualify for the warranty, the product must not be disassembled or modified.



CEDAR SOLAR SA LIMITED WARRANTY POLICY

Repair, replacement or credit are our sole remedies and Cedar Solar shall not be liable for damages, whether direct, incidental, special, or consequential, even caused by negligence or fault.

Cedar Solar owns all parts removed from repaired products. Victron Energy uses new or reconditioned parts made by various manufacturers when performing warranty repairs or building replacement products. If Cedar Solar repairs or replaces a part of a product, its warranty term is not extended.

All remedies and the measure for damages are limited to the above.

Cedar Solar shall in no event be liable for consequential, incidental, contingent or special damages, even if having been advised of the probability of such damages. Any and all other warranties expressed or implied arising by law, course of dealing, course of performance, usage of trade or otherwise, including but not limited to implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the warranty period for each product range as stated above.

Warranty on repairs for products outside their warranty period

The warranty period on products that are outside their warranty period and have been repaired by Cedar Solar is three (3) months from delivery. The same applies to spare parts and circuit boards that have been supplied or repaired by Cedar Solar.

Transport

The transport must be organized in a way to avoid any damage. Product ownership is transferred once such stock leaves the Cedar Solar warehouse with due risk placed upon the purchaser. Cedar Solar SA does not resume any responsibility or liability for damages, loss, or destruction of products once such product ownership has been transferred, this includes a 3rd party courier service organised by Cedar Solar or the customer.

Severability

If a part of the terms and conditions set out above is held invalid, void or unenforceable due to any particular national or international legislation, it shall not affect other parts of the terms and conditions remaining.

Contact details

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